

Ukraine Emergency: public health measures and health care for refugees

All information about taking charge of people from Ukraine can be found:

1. At our Covid Points
2. On our company website: <https://site.aulss4.veneto.it/>
3. By calling 0039 334 108 9329 (from 9 am to 14 pm, from Monday to Saturday)
4. By emailing to rientrosorv@aulss4.veneto.it
5. Through following QR code



General information:

People arriving from Ukraine are kindly asked to:

1. On arrival day, or possibly within 48 hours, **perform an antigenic test** at the Aulss 4 Covid Point.

Access to the Covid Points is direct; no reservation or GP prescription is required. Passport or other identity document must be shown.

For further information regarding locations and timetables of the Covid Points, please see the following link: <https://emergenza-covid.aulss4.veneto.it/richiesta-tamponi>

2. A five - days – self monitoring is mandatory along with a FFP2 mask use

Along the mentioned self monitoring and also after that, please perform a new test in case SARS-CoV-2 COVID-19 - related symptoms may occur, such as cough, fever, sore throat, difficulty in breathing etc.

3. In order to get your vaccine certification (Italian green pass) **please fill in the registration form:** <http://forms.gle/bScXgEY94HwSuD6c>.

AULSS 4 professionals will contact who filled in the registration form in order to finalise their request with the pieces of information needed and release the vaccine certification (Green Pass)

4. Health care

The Ukrainian citizen who does not comply with the rules relating the entry and stay in Italy, and being in poverty conditions, can ask for a STP card (Tessera Stranieri Temporaneamente Presenti – Temporarily Present Foreigners Card) at the moment of his/her test section at our Covid points or by contacting the ***sportelli di anagrafe sanitaria*** (administrative offices of the social-health districts), using the below phone numbers and mail addresses.

Through the STP card, following medical treatments are ensured at public or private accredited facilities:

- Urgent daily and hospital care
- Essential care, even if continuous, for illness and accidents.

The following medical services are guaranteed:

- Protection of pregnancy and maternity;
- Protection of the minor health
- vaccinations
- prophylaxis actions;
- prophylaxis, diagnosis and treatment of infectious diseases and further solution of related outbreaks.

In case any urgent services are needed, the Ukrainian citizen, even if not in possession of a STP card, is allowed to go to hospital in order to receive the necessary treatments.

At the first aid reception desk they will be required their poverty declaration, together with a copy of their passport/identity card (if available). Those documents are sent to the *sportelli di anagrafe sanitaria* where they will be processed to release the STP card.

The Ukrainian citizen who wishes to apply for political asylum shall go to the police headquarters (questura) and submit an application for international protection. The receipt delivered by the police headquarters is a temporary residence permit, by means of it the foreign citizen can contact the *sportelli di anagrafe sanitaria* at the phone numbers and mail addresses below, in order to fix an appointment for their registration to the regional health register with choice of the GP (general practitioner) and get a whole medical assistance.

For all above-mentioned requests, please ask for appointment:

- by contacting the CUP – telephone nr. 0039 -0421.1547154, from Monday to Friday from 8 am to 5.00 pm, on Saturdays from 8 am to 12 am;
- by going to the hospital CUP (Book Health Appointment Desk)
- using iCUP and iCUP Mobile, after registering on the portal (if a codice fiscale is available)

No telephone appointments are given by contacting the service directly.

It is also possible to receive the mentioned information by sending an e-mail to the addresses below:

- San Donà di Piave, Via Trento, 17 - e-mail address: anagrafe.sandona@aulss4.veneto.it
- Jesolo Via Levantina, 104 - e-mail address: anagrafe.jesolo@aulss4.veneto.it
- Portogruaro Via Zappetti, 23 - e-mail address: anagrafe.portogruaro@aulss4.veneto.it
- Caorle Riva dei Bragozzi, 138 - e-mail address: anagrafe.caorle@aulss4.veneto.it
- Cavallino-Treporti Via Concordia, 29 - e-mail address: anagrafe.cavallinotreporti@aulss4.veneto.it
- Eraclea Via Guglielmo Marconi, 2 - e-mail address: anagrafe.eraclea@aulss4.veneto.it
- San Stino di Livenza Via Giovanni XXIII, e-mail address: anagrafe.sanstino@aulss4.veneto.it
- San Michele al Tagliamento Piazza Galasso, 2, e-mail address: anagrafe.sanmichele@aulss4.veneto.it.